

Effective April 5, 2007, the following accommodation return policy will be instituted.

**Please note: Accommodation returns of any Shaw product will not be authorized beyond 90 days from date of shipment (invoice date). See below for the policy for accommodation returns less than 90 days.**

**SHAW'S ACCOMMODATION RETURN AND REFUSAL POLICY**

- Accommodation returns for products beyond 90 days of invoice date will not be authorized
- The restocking and freight charges below will also apply to all refused shipments

<b>Product</b>	<b>Invoiced less than 90 days</b>	<b>Restock Fee</b>	<b>Freight Charged Both Ways</b>
<b>Carpet</b> Less than 25 feet	No Returns	No Return	No Return
<b>Carpet</b> 25 feet – 75 feet	Yes	25% of invoice or Min. \$100 per invoice	Yes
<b>Carpet</b> Over 75 feet	Yes	15% of invoice	Yes
<b>Carpet Tile</b> Over 100 yds of 20 unopened boxed in single dyelot/salable condition	Yes	25% of invoice or Min. \$50	Yes
<b>Shaw Living Rugs</b> <b>Tuftex Rugs</b>	Yes	25% of invoice	Yes
<b>Hard Surfaces</b> Over 100 sq ft., unopened boxes and same dye lot in salable condition (no direct container returns)	Yes	25% of invoice or Min. \$100 per invoice	Yes
<b>Hard Surface Sundries</b>	No Returns	No Returns	No Returns
<b>Promotional Goods(PG)</b>	No Returns	No Returns	No Returns
<b>Non- Standard and Dropped Product</b>	No Returns	No Returns	No Returns

\*Sundries – the intent is to not allow return of Sundries alone. If they are part of an original large order, we can allow return of the Sundries as part of the approved complete return.

**GENERAL GUIDELINES**

- Restocking fees and freight on accommodation returns will be subtracted from credit memos issued on returned goods. No offsetting or additional credits intended to defray the restocking charges will be permitted.
- Shaw will not support or endorse consignment of products.